



District of Peachland
**2025 Citizens
Survey Results**



Prepared by the
Corporate Services Department
January 5, 2026

BACKGROUND

The District invited residents to take part in the 2025 Citizens Survey between November 10 and December 5, 2025. The intent of the survey was to poll Peachland residents on their satisfaction with a variety of District services and to gather feedback about strategic initiatives and to help understand citizen priorities for allocating District resources and budgets.

METHODOLOGY

The 2025 Citizens Survey was prepared in house and provided publicly to all Peachland residents online. Residents could also fill out a paper copy, available at Municipal Hall and the Peachland Community Centre.

Responses can be provided anonymously, with the option to provide an email address if the respondent would like to be subscribed to the District's notification system. In 2025, 77 survey respondents requested to be subscribed.

RETURNED SURVEYS

In 2025, the District received 417 completed surveys. In 2024, the District received 412 completed surveys after mailing the survey to every household and offering an online option as well.

General themes from open responses to a variety of questions in the survey have been extracted and presented.

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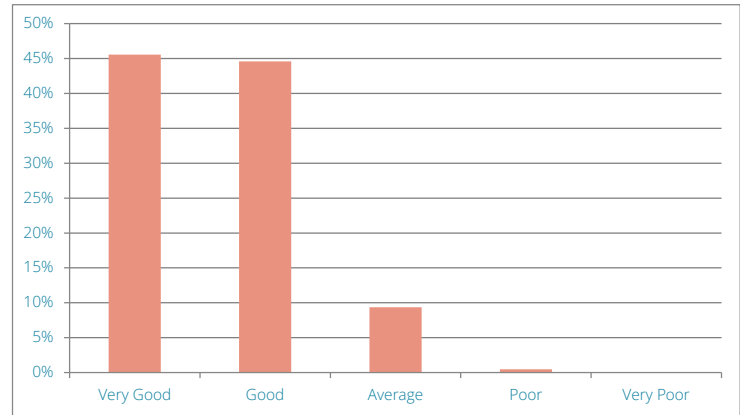


SURVEY RESULTS BY QUESTION

QUESTION 1

Taking all things into consideration, how would you rate your overall quality of life in the District of Peachland?

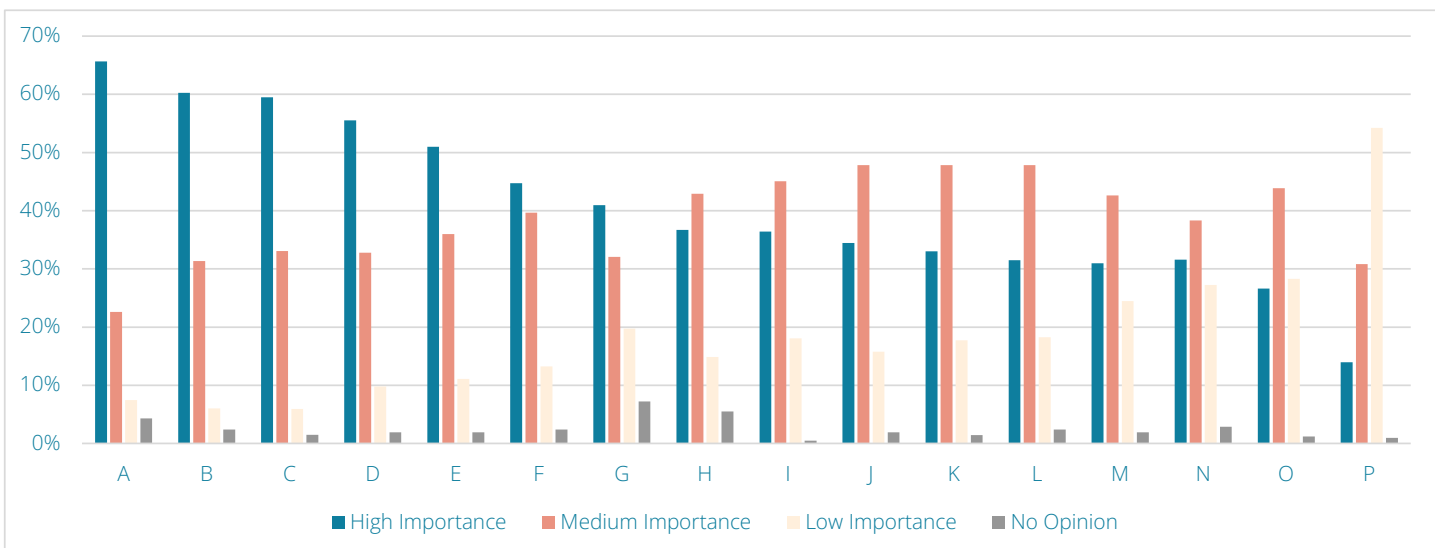
Answer Choices	2025 Responses	2024 Responses
Very Good	45.57%	45.29%
Good	44.60%	45.36%
Average	9.35%	8.90%
Poor	0.48%	0.45%
Very Poor	0.00%	0.00%



QUESTION 2

Check the option that shows how important the following community topics are to you.

Answer Choices		High Importance	Medium Importance	Low Importance	No Opinion
A	Highway 97 safety Improvements	65.63%	22.60%	7.45%	4.33%
B	Improving roads, sidewalks and streetlights	60.24%	31.33%	6.02%	2.41%
C	Growth management	59.51%	33.09%	5.93%	1.48%
D	Protecting environmentally sensitive areas	55.50%	32.78%	9.81%	1.91%
E	Preserving agricultural land	50.97%	35.99%	11.11%	1.93%
F	Improving energy and water conservation	44.71%	39.66%	13.22%	2.40%
G	Improving sewer services	40.96%	32.05%	19.76%	7.23%
H	Improving water services	36.69%	42.93%	14.87%	5.52%
I	Downtown revitalization	36.39%	45.06%	18.07%	0.48%
J	Providing amenities that appeal to seniors	34.47%	47.82%	15.78%	1.94%
K	Economic development/business support	33.01%	47.82%	17.72%	1.46%
L	Providing amenities that appeal to families	31.49%	47.84%	18.27%	2.40%
M	Affordable and attainable housing options	30.99%	42.62%	24.46%	1.94%
N	Mitigating impacts of Climate Change	31.57%	38.31%	27.23%	2.89%
O	Providing more parkland, trails and open spaces	26.62%	43.88%	28.30%	1.20%
P	Higher density, multifamily development downtown	13.98%	30.84%	54.22%	0.96%

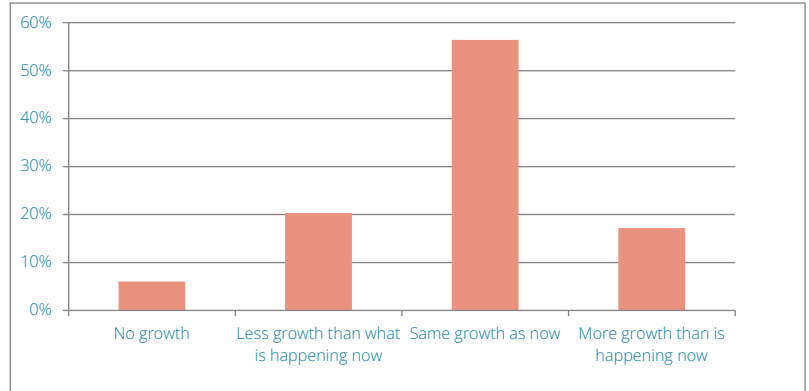


SURVEY RESULTS BY QUESTION

QUESTION 3

The District of Peachland had a growth rate of .3% in 2024 (BC Statistics). In the next 5 to 10 years, what level of population growth do you prefer?

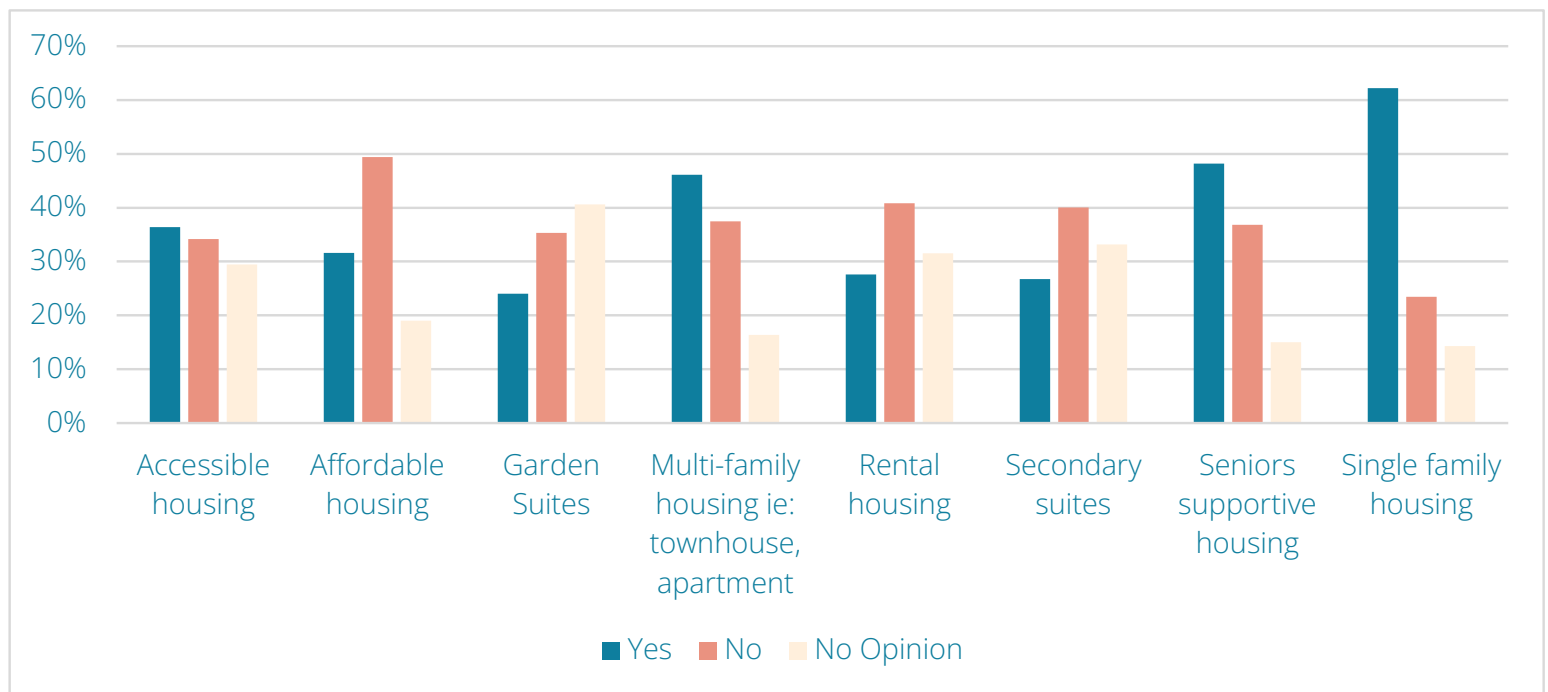
Answer Choices	2025 Responses	2024 Responses
No growth	6.05%	4.56%
Less growth than what is happening now	20.34%	21.17%
Same growth as now	56.42%	58.34%
More growth than is happening now	17.19%	15.93%



QUESTION 4

Do you think there are enough housing options in Peachland?

Answer Choices	Yes	No	No opinion
Accessible housing	36.39%	34.16%	29.45%
Affordable housing	31.60%	49.39%	19.01%
Garden suites	24.06%	35.34%	40.60%
Multi-family housing ie: townhouse, apartment	46.08%	37.50%	16.42%
Rental housing	27.63%	40.83%	31.54%
Secondary suites	26.78%	40.05%	33.17%
Seniors supportive housing	48.15%	36.79%	15.06%
Single family housing	62.22%	23.46%	14.32%

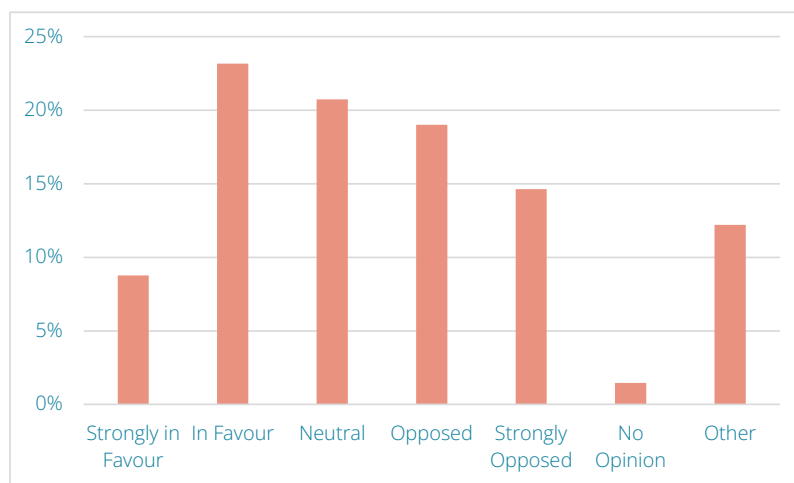


SURVEY RESULTS BY QUESTION

QUESTION 5

Please indicate your level of support for more housing development in your neighbourhood if it would help minimize property tax increases.

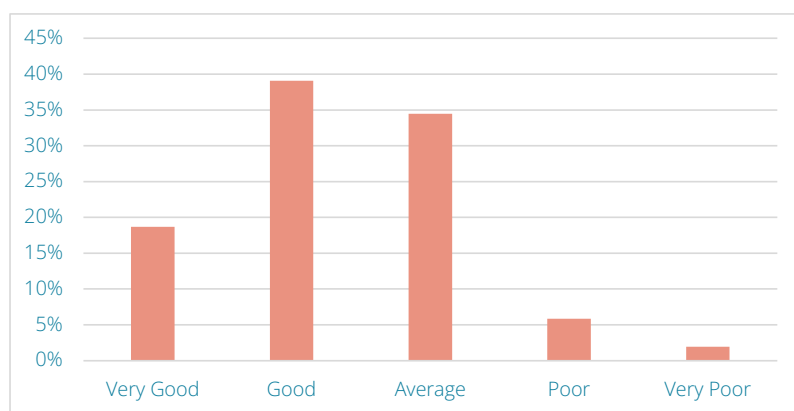
Answer Choices	2025 Responses	2024 Responses
Strongly in favour	8.78%	5.88%
In favour	23.17%	18.62%
Neutral	20.73%	28.60%
Opposed	19.02%	16.18%
Strongly opposed	14.63%	21.70%
No opinion	1.47%	1.17%
Other, please explain	12.20%	7.87%



QUESTION 6

In general, how would you rate the overall level of service provided by the District of Peachland?

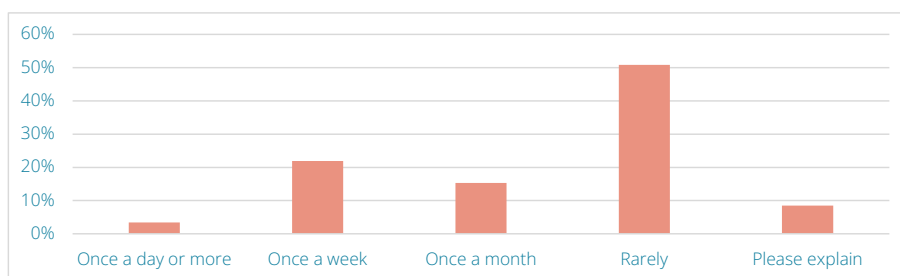
Answer Choices	2025 Responses	2024 Responses
Very Good	18.69%	18.03%
Good	39.08%	43.54%
Average	34.46%	30.57%
Poor	5.83%	6.61%
Very Poor	1.94%	1.25%



QUESTION 7

How often do you notice an RCMP presence in the community?

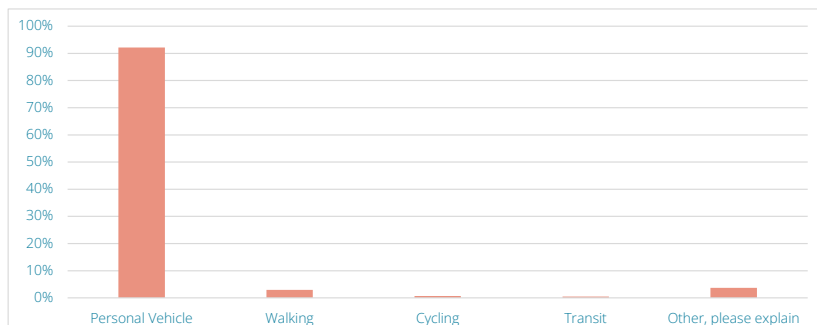
Answer Choices	2025 Responses
Once a day or more	3.41%
Once a week	21.90%
Once a month	15.33%
Rarely	50.84%
Please explain	8.52%



QUESTION 8

What is your main mode of transportation?

Answer Choices	2025 Responses	2024 Responses
Personal vehicle	92.18%	92.43%
Walking	2.93%	4.15%
Cycling	0.73%	.54%
Transit	0.49%	.23%
Other, please explain	3.67%	2.65%



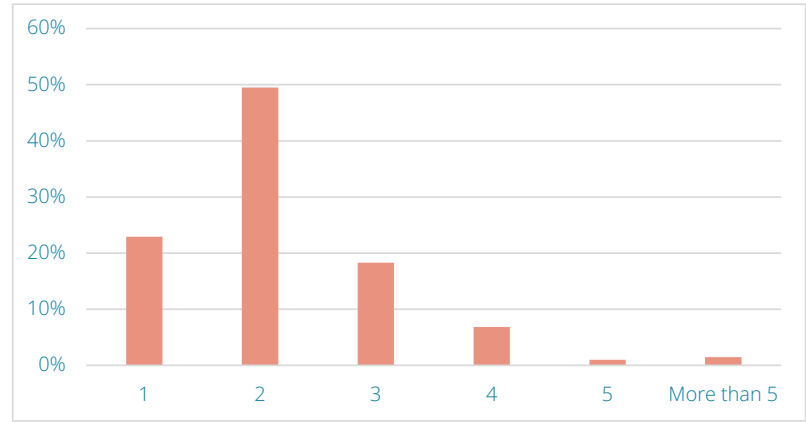
Find demographic information (questions 9, 10, 12, 34, 35, 36) compiled on Page 14

SURVEY RESULTS BY QUESTION

QUESTION 11

How many vehicles are owned by your household?

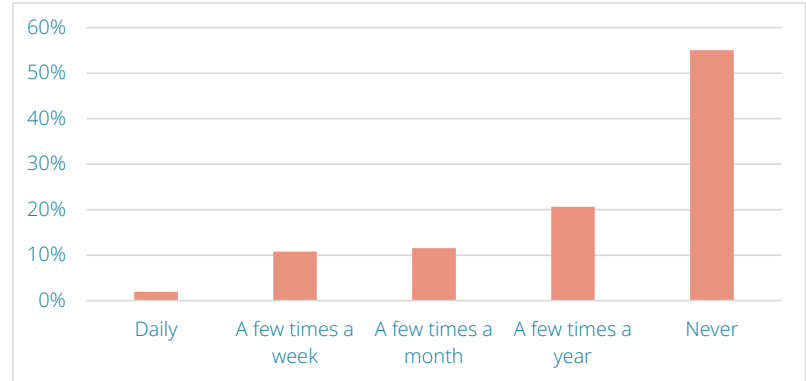
Answer Choices	2025 Responses	2024 Responses
1	22.93%	22.92%
2	49.51%	46.95%
3	18.29%	21.37%
4	6.83%	6.31%
5	0.98%	1.97%
More than 5	1.46%	0.48%



QUESTION 13

How often do you ride a bike in Peachland?

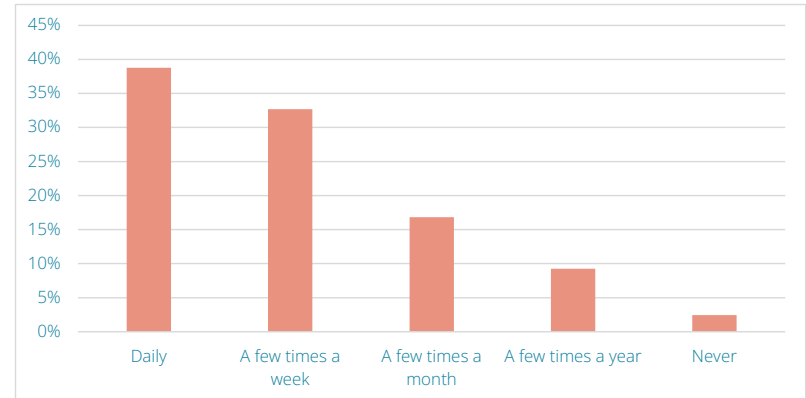
Answer Choices	2025 Responses	2024 Responses
Daily	1.97%	2.49%
A few times a week	10.81%	14.42%
A few times a month	11.55%	14.73%
A few times a year	20.64%	17.93%
Never	55.03%	50.43%



QUESTION 14

How often do you walk for recreation in Peachland?

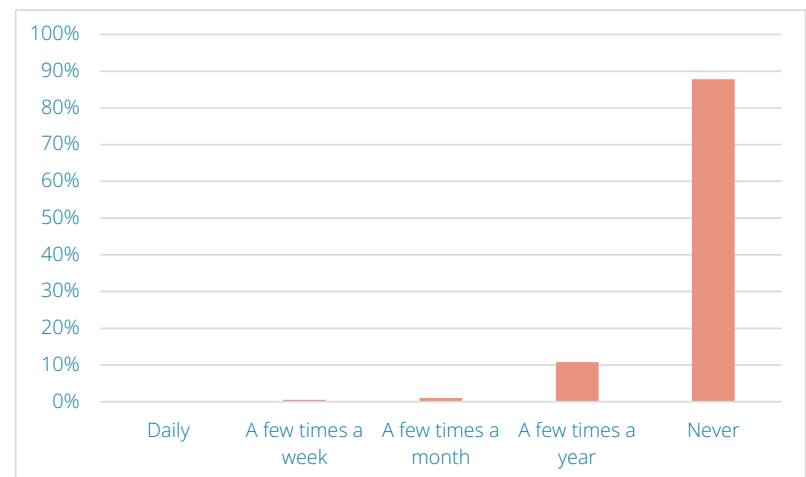
Answer Choices	2025 Responses	2024 Responses
Daily	38.78%	40.01%
A few times a week	32.68%	30.80%
A few times a month	16.83%	17.27%
A few times a year	9.27%	6.90%
Never	2.44%	5.02%



QUESTION 15

How often do you use transit within or to and from Peachland?

Answer Choices	2025 Responses	2024 Responses
Daily	0.00%	0.26%
A few times a week	0.49%	1.49%
A few times a month	0.98%	2.57%
A few times a year	10.76%	10.32%
Never	87.78%	85.36%

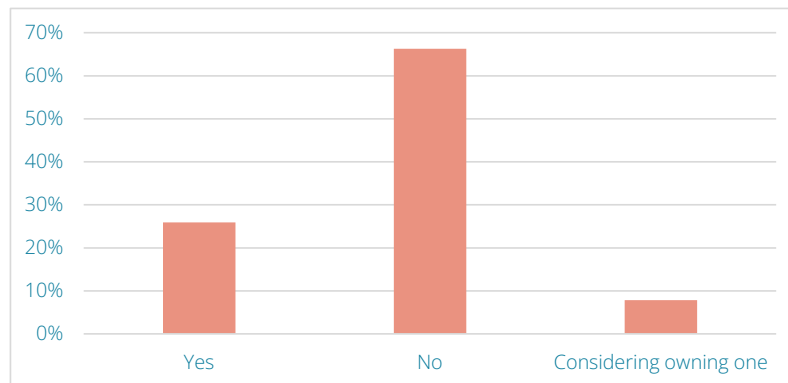


SURVEY RESULTS BY QUESTION

QUESTION 16

Do you own an electric car, a plug-in hybrid car or an electric bike?

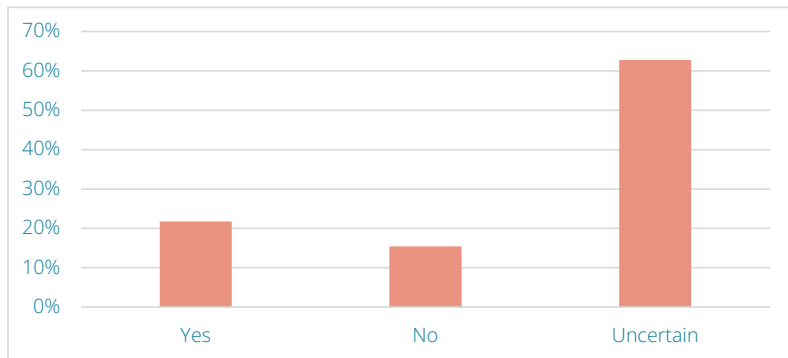
Answer Choices	2025 Responses	2024 Responses
Yes	25.92%	26.76%
No	66.26%	65.38%
Considering owning one	7.82%	7.86%



QUESTION 17

Does the District have adequate public electric car charging facilities?

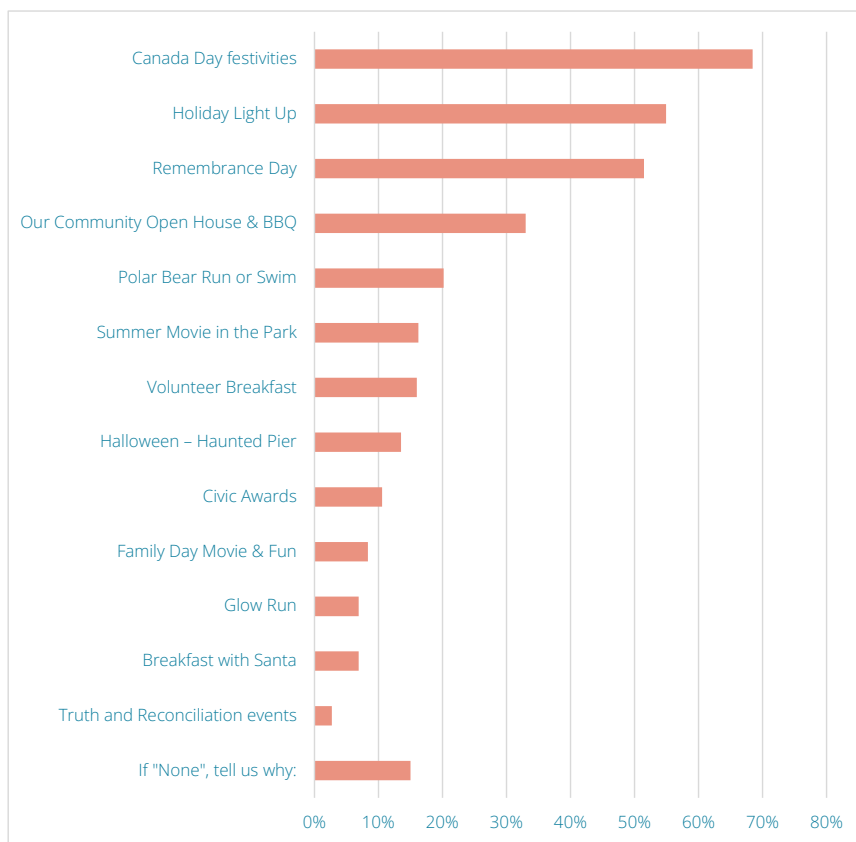
Answer Choices	2025 Responses	2024 Responses
Yes	21.76%	23.11%
No	15.40%	15.91%
Uncertain	62.84%	60.98%



QUESTION 18

In the past year, what community events have you attended or participated in? (Multiple answers accepted)

Answer Choices	2025 Responses	2024 Responses
Canada Day festivities	68.47%	74.79%
Holiday Light Up	54.93%	55.91%
Remembrance Day	51.48%	51.88%
Our Community Open House & BBQ	33.00%	34.82%
Polar Bear Swim	20.20%	19.92%
Summer movie in the park	16.26%	10.41%
Volunteer Breakfast	16.01%	19.11%
Halloween event	13.55%	30.11%
Civic Awards	10.59%	11.91%
Family Day movie & fun	8.37%	7.93%
Glow Run	6.90%	11.28%
Breakfast with Santa	6.90%	8.56%
Truth and Reconciliation events	2.71%	4.35%
If none, tell us why	15.02%	13.67%

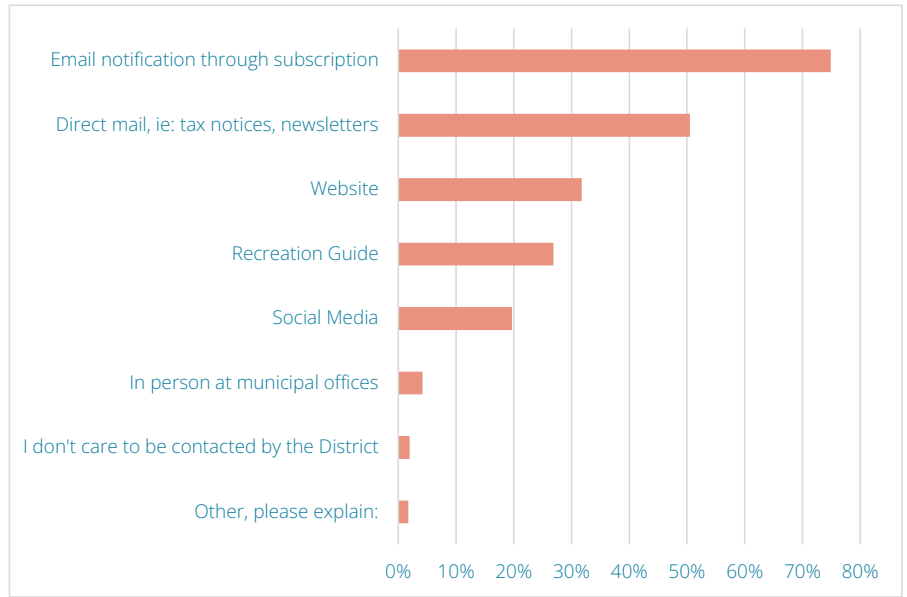


SURVEY RESULTS BY QUESTION

QUESTION 19

How do you prefer to receive information from the District? (Multiple answers accepted)

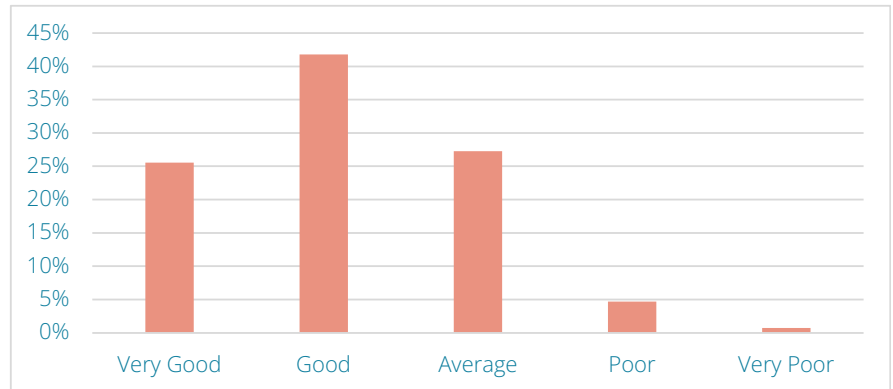
Answer Choices	2025 Responses	2024 Responses
Email notification	74.88%	42.34%
Direct mail, ie: tax notices, newsletters	50.49%	43.55%
Website	31.77%	3.41%
Recreation Guide	26.85%	4.00%
Social media	19.70%	1.89%
In person at municipal offices	4.19%	0.00%
I don't care to be contacted by the District	1.97%	0.76%
Other, please explain	1.72%	4.07%



QUESTION 20

Please Indicate how you rate the District at keeping you informed about news, events and programs.

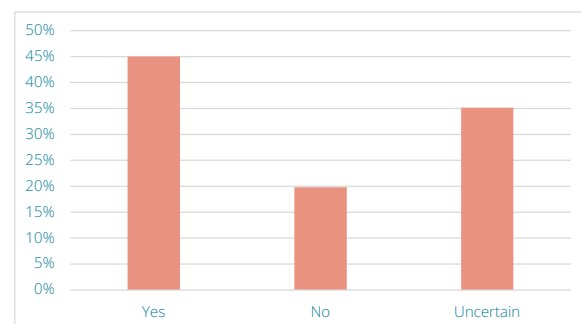
Answer Choices	2025 Responses	2024 Responses
Very good	25.55%	16.18%
Good	41.77%	39.33%
Average	27.27%	34.76%
Poor	4.67%	7.73%
Very poor	.74%	2.02%



QUESTION 21

Do you have enough opportunity to tell Peachland Council your opinion?

Answer Choices	2025 Responses	2024 Responses
Yes	45.05%	41.93%
No	19.80%	23.02%
Uncertain	35.15%	35.05%

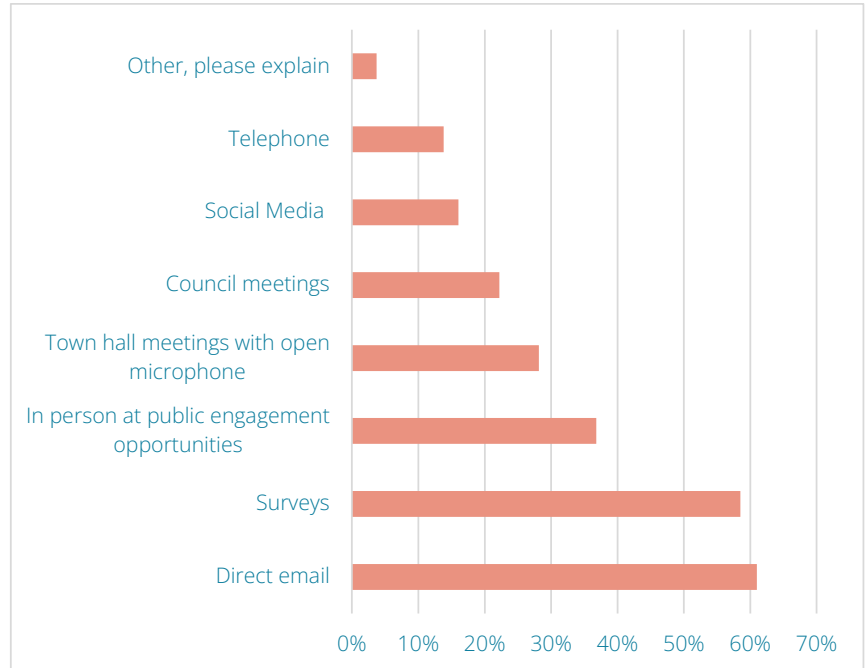


SURVEY RESULTS BY QUESTION

QUESTION 22

How would you like to provide your opinion to Council?
(Multiple answers accepted)

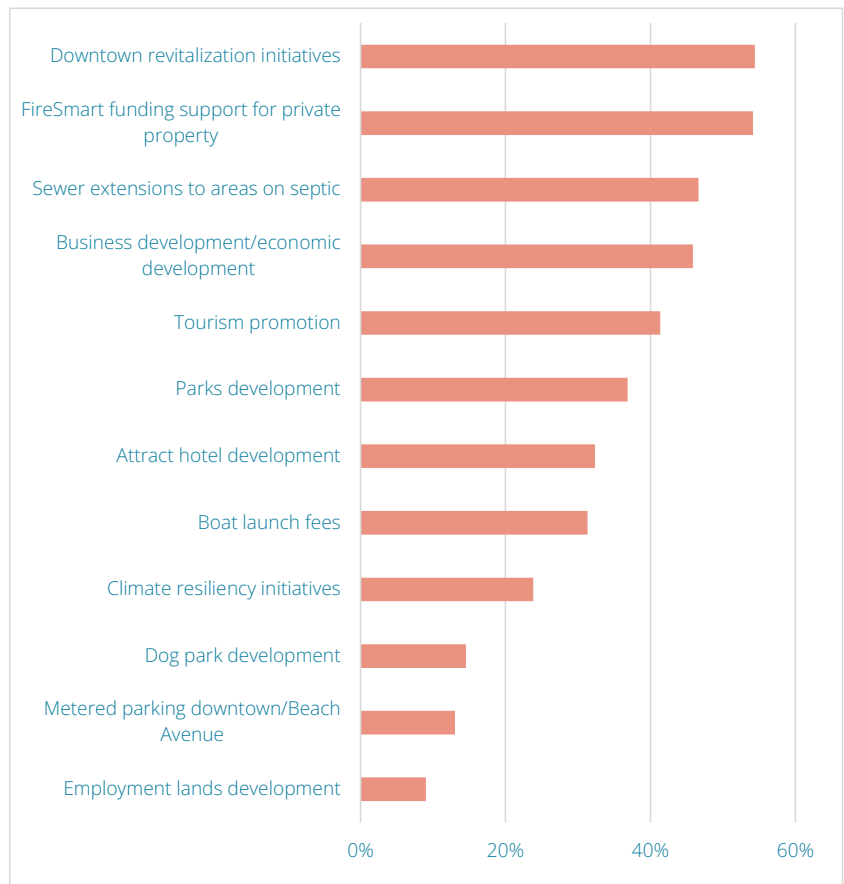
Answer Choices	2025 Responses	2024 Responses
Direct email	60.99%	30.46%
Surveys	58.52%	24.35%
In person at public engagement opportunities	36.79%	14.35%
Town hall meetings with open microphone	28.15%	12.34%
Council meetings	22.22%	6.08%
Social Media comment	16.05%	3.34%
Telephone	13.83%	3.15%
Other, please explain	3.70%	5.96%



QUESTION 23

Indicate the initiatives you would support Council pursuing. (Multiple answers accepted)

Answer Choices	2025 Responses	2024 Responses
Downtown revitalization initiatives	54.39%	49.09%
FireSmart funding support for private property	54.14%	62.45%
Sewer extensions to areas on septic	46.62%	57.26%
Business development/economic development	45.86%	N/A
Tourism promotion	41.35%	39.21%
Parks development	36.84%	44.63%
Attract hotel development	32.33%	34.19%
Boat launch fees	31.33%	33.78%
Climate resiliency initiatives	23.81%	33.39%
Dog park development	14.54%	N/A
Metered parking downtown/Beach Avenue	13.03%	14.68%
Employment lands development	9.02%	18.11%



SURVEY RESULTS BY QUESTION

QUESTION 24

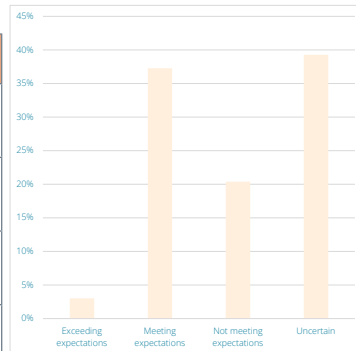
In the Strategic Priority of

FISCAL RESPONSIBILITY:

- Add communications/grants staff • Research new municipal revenue streams • DCC Bylaw review • Lobby other levels of government for funding • Create a reserves policy • Invest in asset management • Diversify the tax base • Create tax for vacation rentals • Transit service review

Council is...

Answer Choices	2025 Responses
Exceeding expectations	3.02%
Meeting expectations	37.28%
Not meeting expectations	20.41%
Uncertain	39.29%



QUESTION 25

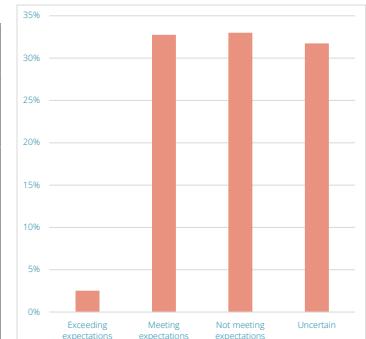
In the Strategic Priority of

VIBRANT DOWNTOWN:

- Revise downtown strategy • Streamline development application processes • Encourage downtown revitalization collaboration • Encourage mixed use downtown • Transportation demand management study • Connect downtown to other areas

Council is...

Answer Choices	2025 Responses
Exceeding expectations	2.52%
Meeting expectations	32.75%
Not meeting expectations	33.00%
Uncertain	31.73%



QUESTION 26

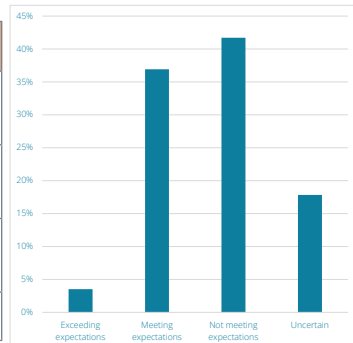
In the Strategic Priority of

INFRASTRUCTURE IMPROVEMENTS:

- Sewer infrastructure expansion • Roads and sidewalks improved • Complete Turner Park Phase I • Property acquisition strategy • Construct a new fire hall • Sanderson Park improvements • Planning for City Hall relocation • Asset management • Multi-use transportation planning, watch for grants • Plan for sports field improvements

Council is...

Answer Choices	2025 Responses
Exceeding expectations	3.52%
Meeting expectations	36.93%
Not meeting expectations	41.71%
Uncertain	17.84%



QUESTION 27

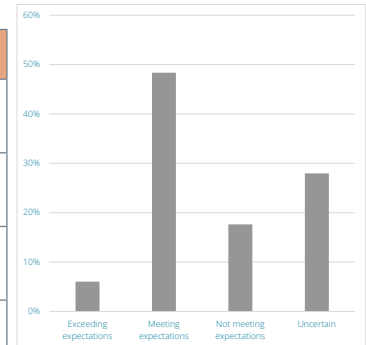
In the Strategic Priority of

GOOD GOVERNANCE:

- Sewer • Community engagement/annual town hall meeting • Fiscal responsibility • Develop partnerships with other governments • Protection of the watershed • Review Official Community Plan • Be environmental stewards and prepare for climate change • Pursue grant funding for Child Care Strategy • Review existing committees

Council is...

Answer Choices	2025 Responses
Exceeding expectations	6.05%
Meeting expectations	48.36%
Not meeting expectations	17.63%
Uncertain	27.96%



QUESTION 28

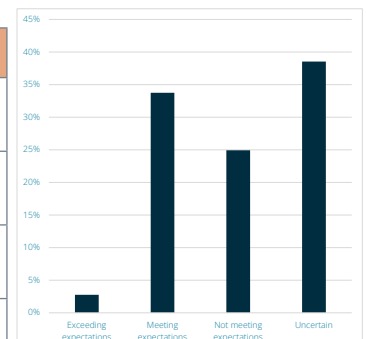
In the Strategic Priority of

INCREASE HOUSING CHOICE:

- Update Housing Strategy • Update short-term rental policy • Increase opportunities for gentle density • Consider pre-zoning, density bonuses to promote mixed development downtown • Create a housing fund • Consider land use amendments that increase housing choice and incentives for rental housing

Council is...

Answer Choices	2025 Responses
Exceeding expectations	2.77%
Meeting expectations	33.75%
Not meeting expectations	24.94%
Uncertain	38.54%

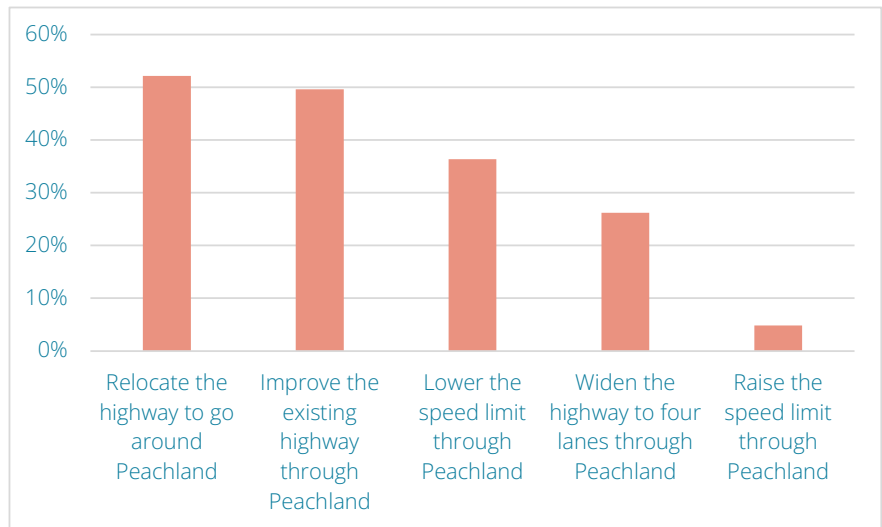


SURVEY RESULTS BY QUESTION

QUESTION 29

What suggestions for Highway 97 through Peachland do you support? (Multiple answers accepted)

Answer Choices	2025 Responses	2024 Responses
Relocate the highway to go around Peachland	52.16%	54.06%
Improve the existing highway through Peachland	49.62%	39.88%
Lower the speed limit through Peachland	36.39%	36.44%
Widen the highway to four lanes through Peachland	26.21%	22.50%
Raise the speed limit through Peachland	4.83%	3.15%

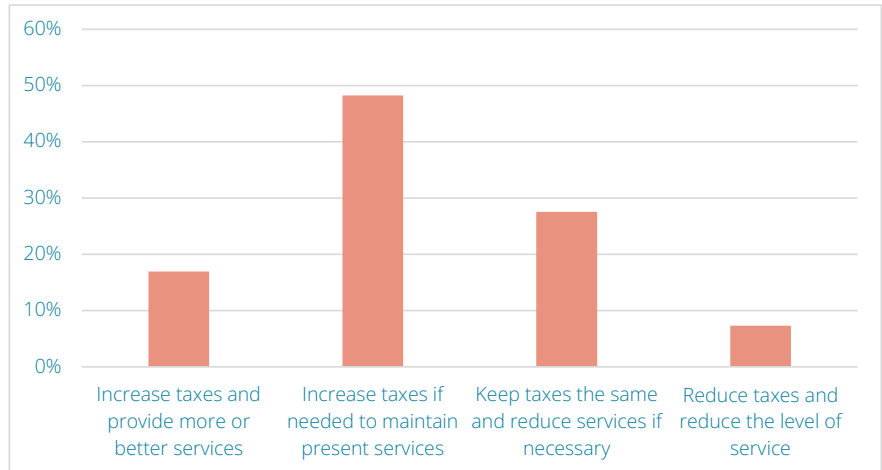


See page 12 and 13 for Question 30 and 31 Satisfaction versus Importance comparison.

QUESTION 32

In general, when faced with increased costs, what do you think Peachland Council should do?

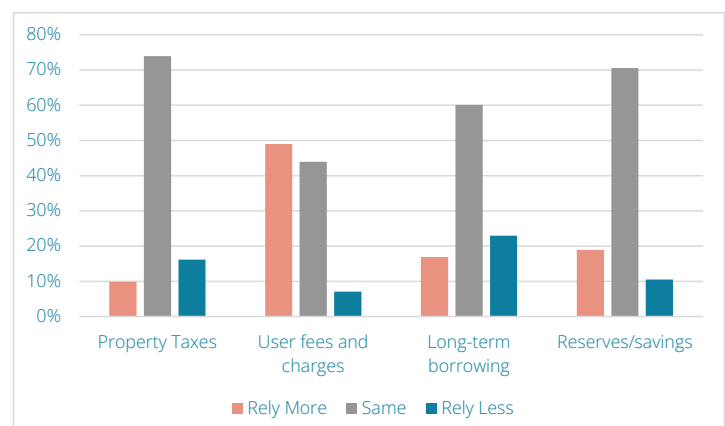
Answer Choices	2025 Responses	2024 Responses
Increase taxes and provide more or better services	16.92%	19.94%
Increase taxes if needed to maintain present services	48.23%	50.42%
Keep taxes the same and reduce services if necessary	27.53%	25.38%
Reduce taxes and reduce the level of service	7.32%	4.26%



QUESTION 33

Please indicate how much the District of Peachland should rely on the following sources of revenue.

Answer Choices	Rely More	Same	Rely Less
Property Taxes	9.87%	73.93%	16.20%
User fees and charges	48.99%	43.94%	7.07%
Long-term borrowing	16.92%	60.10%	22.98%
Reserves/savings	18.93%	70.58%	10.49%



SATISFACTION VERSUS IMPORTANCE COMPARISON

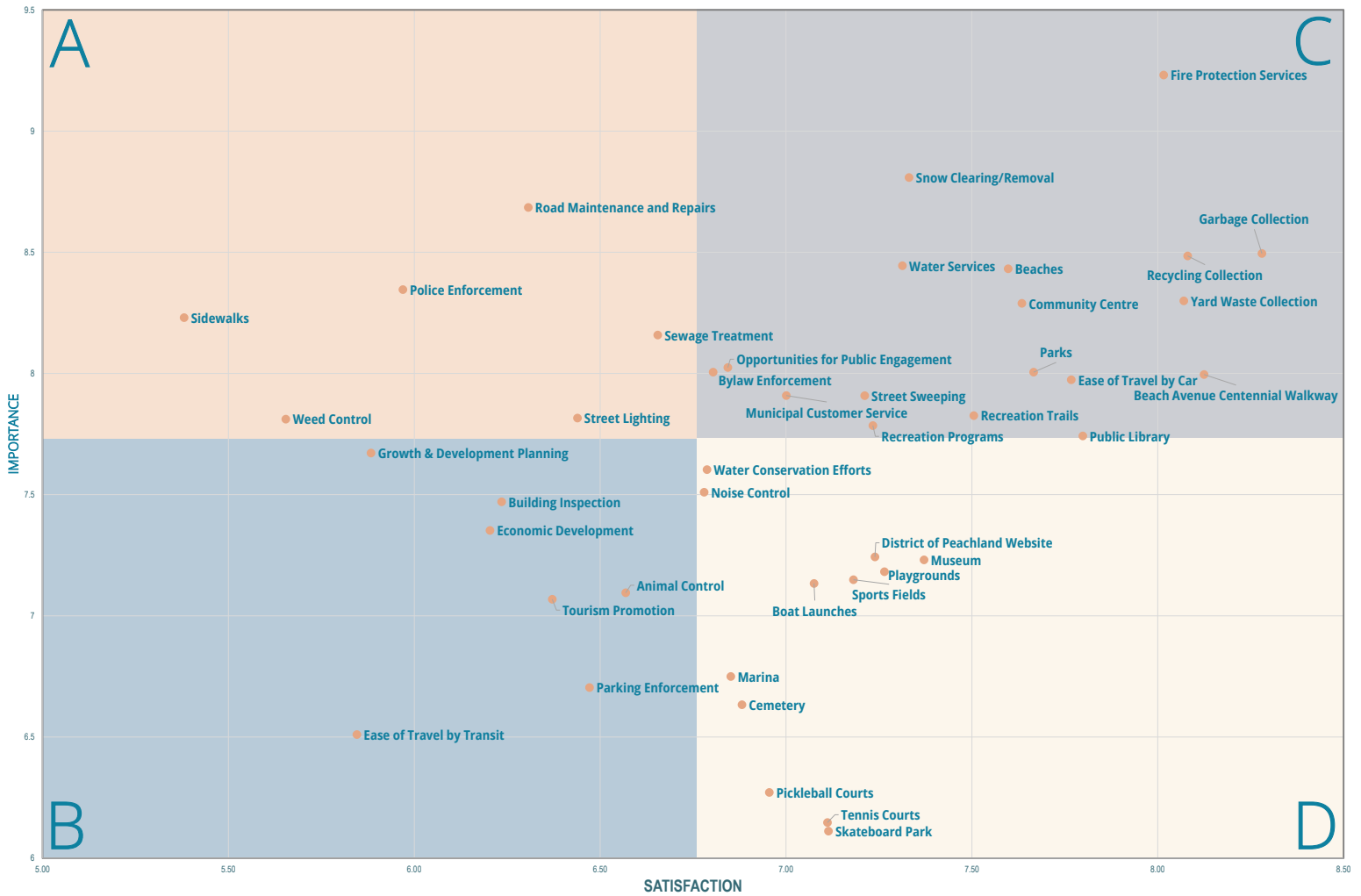
QUESTION 30 & 31

Questions 30 and 31 asks respondents how SATISFIED and how IMPORTANT 32 District services are to them. The results are weighted and averaged to produce an overall SATISFACTION RANKING and an overall IMPORTANCE RANKING. Each service is plotted on a scatter graph (see page 13) based on its Satisfaction and Importance rankings.

Top 10 Satisfaction Ranking	
2025	2024
<ul style="list-style-type: none"> Garbage Collection Beach Avenue Centennial Walkway Recycling Collection Yard Waste Collection Fire Protection Services Public Library Ease of Travel by Car Parks Community Centre Beaches 	<ul style="list-style-type: none"> Garbage Collection Beach Avenue Centennial Walkway Recycling Collection Yard Waste Collection Fire Protection Services Public Library Beaches Ease of Travel by Car Snow Clearing/Removal Recreation Trails
Bottom 10 Satisfaction Ranking	
2025	2024
<ul style="list-style-type: none"> Sidewalks Weed Control Ease of Travel by Car Growth & Development Planning Police Enforcement Economic Development Building Inspection and Repairs Tourism Promotion 	<ul style="list-style-type: none"> Sidewalks Ease of Travel by Transit Weed Control Police Enforcement Growth & Development Planning Building Inspection Road Maintenance & Repairs Economic Development Cemetery Sewage Treatment

Service	Satisfaction Ranking	Importance Ranking
Garbage Collection	8.28	8.50
Beach Avenue Centennial Walkway	8.12	8.00
Recycling Collection	8.08	8.49
Yard Waste Collection	8.07	8.30
Fire Protection Services	8.02	9.23
Public Library	7.80	7.74
Ease of Travel by Car	7.77	7.97
Parks	7.67	8.01
Community Centre	7.63	8.29
Beaches	7.60	8.43
Recreation Trails	7.51	7.83
Museum	7.37	7.23
Snow Clearing/Removal	7.33	8.81
Water Services	7.31	8.44
Playgrounds	7.26	7.18
District of Peachland Website	7.24	7.24
Recreation Programs	7.23	7.78
Street Sweeping	7.21	7.91
Sports Fields	7.18	7.15
Skateboard Park	7.11	6.11
Tennis Courts	7.11	6.15
Boat Launches	7.08	7.13
Municipal Customer Service	7.00	7.91
Pickleball Courts	6.96	6.27
Cemetery	6.88	6.63
Marina	6.85	6.75
Opportunities for Public Engagement	6.84	8.02
Bylaw Enforcement	6.80	8.01
Water Conservation Efforts	6.79	7.60
Noise Control	6.78	7.51
Sewage Treatment	6.66	8.16
Animal Control	6.57	7.10
Parking Enforcement	6.47	6.70
Street Lighting	6.44	7.82
Tourism Promotion	6.37	7.07
Road Maintenance and Repairs	6.31	8.68
Building Inspection	6.24	7.47
Economic Development	6.20	7.35
Police Enforcement	5.97	8.35
Growth & Development Planning	5.88	7.67

SATISFACTION VERSUS IMPORTANCE



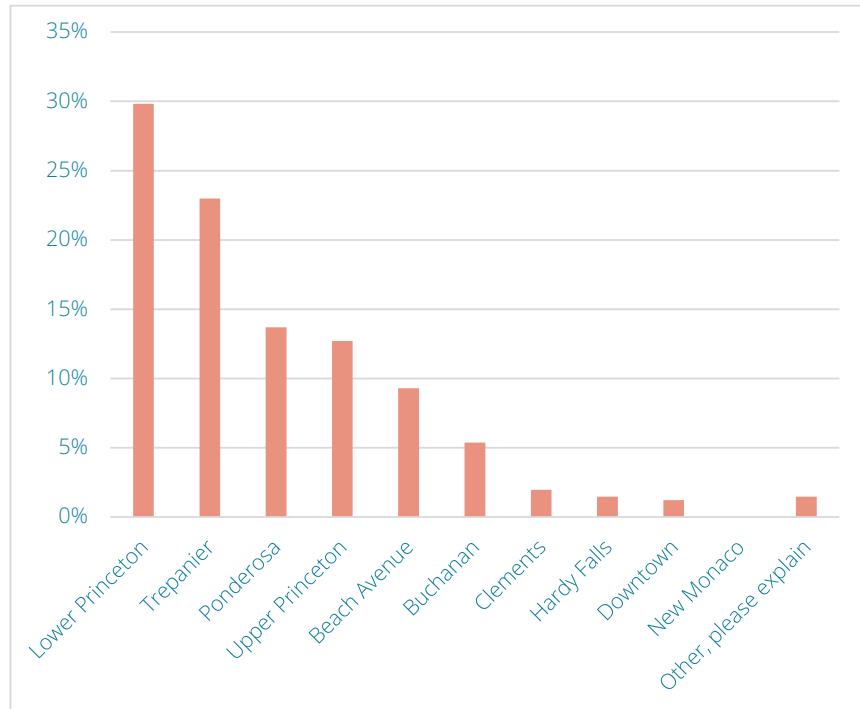
Quadrant A Lowest Satisfaction, Highest Importance	Quadrant B Lowest Satisfaction, Lowest Importance	Quadrant C Highest Satisfaction, Highest Importance	Quadrant D Highest Satisfaction, Lowest Importance
<ul style="list-style-type: none"> Road Maintenance / Repairs Police Enforcement Sidewalks Sewage Treatment Weed Control Street Lighting 	<ul style="list-style-type: none"> Noise Control Growth & Development Planning Building Inspection Economic Development Animal Control Tourism Promotion Parking Enforcement Ease of Travel by Transit Marina Cemetery 	<ul style="list-style-type: none"> Fire Protection Services Snow Clearing/Removal Garbage Collection Recycling Collection Water Services Beaches Yard Waste Collection Community Centre Opportunities for Public Engagement Parks Bylaw Enforcement Beach Avenue Centennial Walkway Ease of Travel by Car Street Sweeping Municipal Customer Services Recreation Trails Recreation Programs Public Library 	<ul style="list-style-type: none"> Water Conservation Efforts Noise Control District of Peachland Website Museum Playgrounds Sports Fields Boat Launches Marina Cemetery Pickleball Courts Tennis Courts Skateboard Park

DEMOGRAPHIC ANALYSIS

QUESTION 9

Based on this map, in which neighbourhood in Peachland do you live?

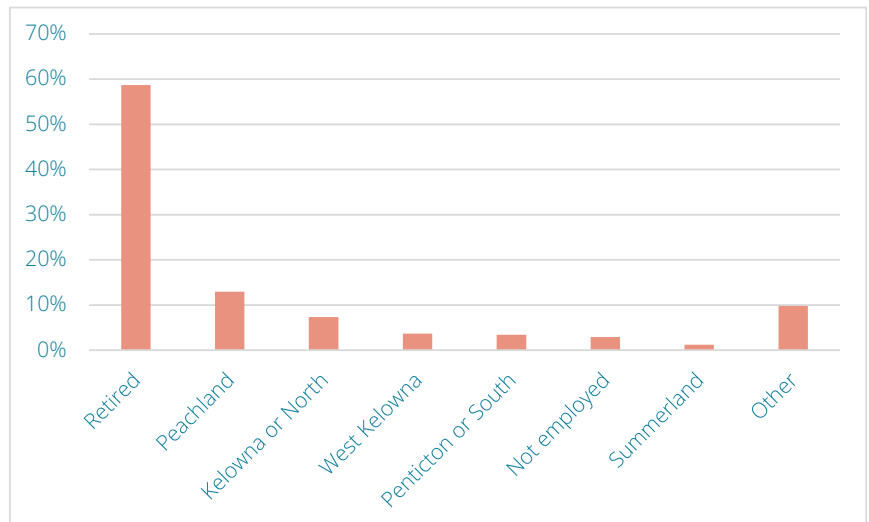
Answer Choices	2025 Responses	2024 Responses
Lower Princeton	29.83%	28.15%
Trepanier	22.98%	21.28%
Ponderosa	13.69%	14.18%
Upper Princeton	12.71%	15.97%
Beach Avenue	9.29%	9.56%
Buchanan	5.38%	4.25%
Clements	1.96%	2.66%
Hardy Falls	1.47%	1.67%
Downtown	1.22%	0.76%
New Monaco	0.0%	0.00%
Other, please explain	1.47%	1.52%



QUESTION 10

Please indicate the location of your employment.

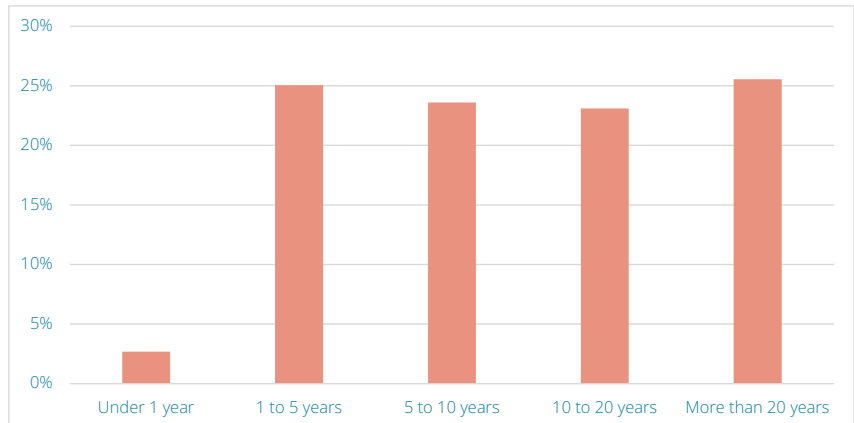
Answer Choices	2025 Responses	2024 Responses
Retired	58.68%	62.59%
Peachland	12.96%	15.98%
Kelowna or North	7.34%	5.89%
West Kelowna	3.67%	5.30%
Penticton or South	3.42%	3.787
Not employed	2.93%	N/A
Summerland	1.22%	1.16%
Other	9.78%	5.31%



QUESTION 12

How long have you lived or owned property in Peachland?

Answer Choices	2025 Responses	2024 Responses
Under 1 year	2.68%	2.64%
1 to 5 years	25.06%	27.80%
5 to 10 years	23.60%	23.15%
10 to 20 years	23.11%	21.32%
More than 20 years	25.55%	25.09%



DEMOGRAPHIC ANALYSIS

QUESTION 34

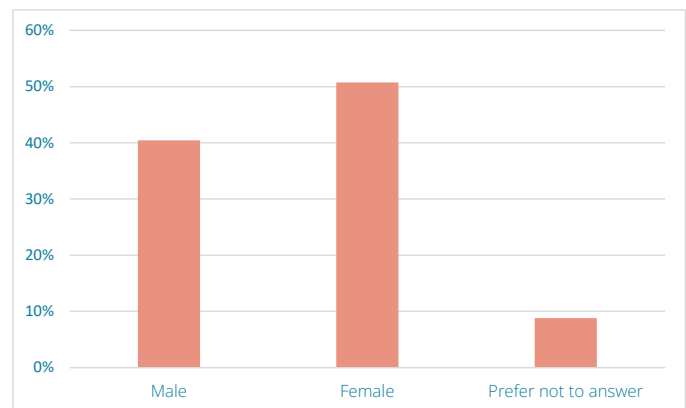
How many people are in your household?

Answer Choices	1	2	3	4	5	5+	Total	Total 2024
Adults	47	285	43	22	2	1	400	433
Youth age 13 to 19	17	2	2	0	0	0	21	16
Child Age 6 to 12	9	3	1	0	0	0	13	14
Child age 0 to 5	11	7	0	0	0	1	19	16
							400	478

QUESTION 35

Please indicate your gender.

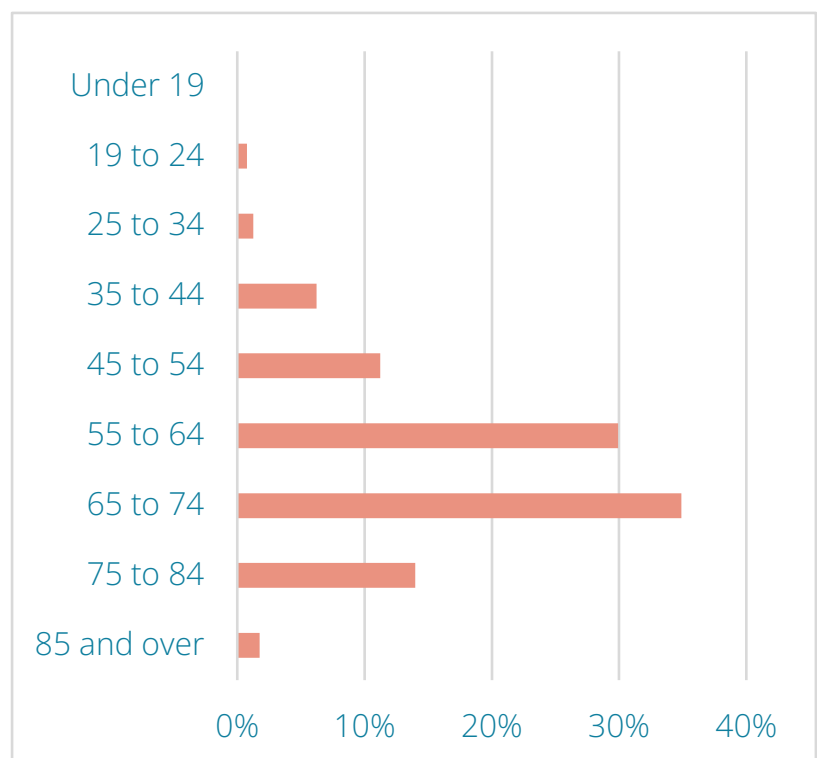
Answer Choices	2025 Responses	2024 Responses
Male	40.46%	42.30%
Female	50.75%	48.28%
Prefer not to answer	8.79%	9.42%



QUESTION 35

Please indicate your age group.

Answer Choices	2025 Responses	2024 Responses
Under 19	0.00%	0.22%
19 to 24	0.74%	0.00%
25 to 34	1.25%	2.67%
35 to 44	6.23%	6.43%
45 to 54	11.22%	11.00%
55 to 64	29.93%	29.57%
65 to 74	34.91%	33.84%
75 to 84	13.97%	14.55%
85 and over	1.75%	1.72%



FAVOURITE THING ABOUT PEACHLAND

QUESTION 37

What's your favourite thing about living in Peachland?



GENERAL THEMES:

- Residents overwhelmingly value Peachland's small-town character and strong sense of community, where neighbors know and support each other, and volunteerism and community events create a feeling of belonging.
- The natural beauty and outdoor lifestyle are repeatedly highlighted, including Okanagan Lake, beaches, trails, parks, and surrounding mountains, which provide opportunities for recreation and relaxation.
- Lake and waterfront access, particularly along Beach Avenue and the Centennial Walkway, is a major draw, supporting walking, boating, and family activities.
- People also appreciate the safety, tranquility, and slower pace of life, along with the town's convenient location close to Penticton, Kelowna, and West Kelowna for services and amenities.
- Maintaining the downtown charm, heritage, and low-density housing is important to residents, who value the combination of scenic beauty, friendly people, and a welcoming, peaceful environment.

Word or Phrase	Mentions Approx.
Small town feel	285
The lake/waterfront	240
Friendly people	215
Sense of community	205
Quiet/peaceful/tranquil	190
Natural beauty	180
Beach Avenue walkway	155

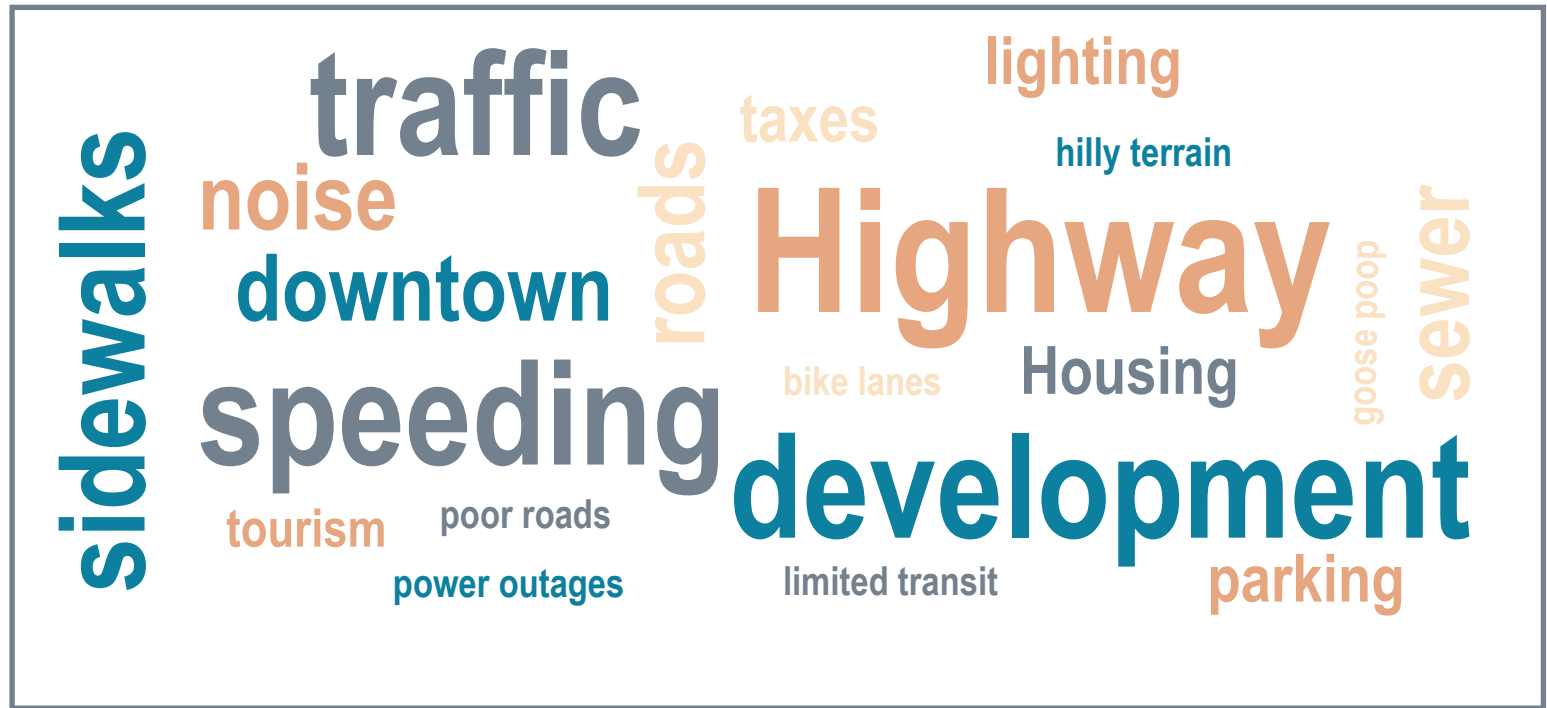
Word or Phrase	Mentions Approx.
Safety/low crime	120
Beaches	115
Relaxed/slower pace	105
Lack of sewer/septic issues	47
Central location	95
Access to nature/hiking	90
Views of the lake/mountains	88

Word or Phrase	Mentions Approx.
Community events	82
Weather/climate	78
Downtown character/charm	72
Amenities and shops	70
Walkability along the lake	68
Quality of life	64
Arts, culture, museum	52

MOST CHALLENGING THING ABOUT PEACHLAND

QUESTION 38

What's the most challenging thing about living in Peachland?



GENERAL THEMES:

- The main challenges focus on growth, congestion, and tourism pressures, particularly in downtown areas during peak seasons, where parking, traffic, and tourist influx impact local quality of life.
- Infrastructure pressures such as sewer, water, and road capacity were also noted as areas needing improvement to accommodate growth while preserving the town's character.
- Residents are concerned about maintaining the small-town feel and natural environment in the face of development, emphasizing the importance of thoughtful planning, preserving public spaces, and protecting lakefront and green areas.
- Other challenges include balancing seasonal tourism with local needs, ensuring adequate services for all residents, and managing development so that the community's scenic beauty, safety, and peacefulness are not compromised.

Word or Phrase	Mentions Approx.
Highway 97	145
Traffic congestion	112
Lack of sidewalks	101
Unsafe walking/pedestrian danger	78
Speeding vehicle	69
Highway noise	69
Lack of street lighting	57

Word or Phrase	Mentions Approx.
Hills/steep terrain	57
Difficulty accessing highway	52
Property taxes/high taxes	49
Lack of sewer/septic issues	47
Poor road conditions/maintenance	44
Growth/overdevelopment	43
Development pressure	41

Word or Phrase	Mentions Approx.
Council decisions/governance	39
Not being listened to	36
Safety concerns	35
Limited transit	33
Car dependency	32
Lack of amenities	31
Limited retail/shopping	29



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